

What to Expect & FAQs



**From before you
leave home to when
you leave church . . .**

... here's what to expect

Before You Arrive

If you're experiencing Covid symptoms, have had contact with someone with Covid symptoms, have travelled internationally in the past 14 days, or feel unwell, please join us through our online resources. If you are immune-compromised you may also want to continue watching services online. We'll continue to post online recordings of our worship service each Sunday.

To help us adhere to the 30% maximum capacity requirement, we ask those attending to register either online through the Eventbrite link or by calling OCC by Thursday night of each week.

We will count people as they enter to ensure we don't exceed the 30% capacity.

Plan to come a bit early and enter through OCC's front door (unless you're using the handicap parking in the back lot). Doors will open at 9:30 am.

When you get here

After parking, you'll enter a "physically distanced" line outside the front doors and be welcomed by a friendly member of our Welcome Team who will guide each family unit/individual into the church.

You'll be directed to read the Health Unit screening questions. If you answer "yes" to any question we ask that you return home and join us online.

On entering the building, another smiling (behind their mask) Welcome Team member will direct you to the hand sanitizer. In keeping with Health Unit requirements, masks are needed inside the building. Please bring your own and feel free to make it fun! If you do not have a mask we have (limited) supplies.

A helpful person at our Welcome Desk will ask non-registered guests for their contact information.

Please try to maintain a 2 metre distance from those not in your "bubble."

You will be directed to the auditorium where a friendly usher will seat you by family unit in our new physically-distanced auditorium. We 'll be seating from the front of the room to the back to provide the safest experience possible.

We'll join together to worship, pray and hear God's Word in ways that may be different than before but will still lift up Jesus, challenge us and help our faith grow.

We're planning for a family-friendly service that lasts approximately 50 minutes.

Bathrooms will be available, but to just one person at a time due to space constraints.

A bathroom attendant will sanitize toilet handles, sinks and taps after each use.

When You Leave

When the service is over, ushers will help dismiss people row by row starting at the back. You'll be asked to exit through the designated doors. We know you'll want to chat with your church family but we ask that you do so once you're outside (but still physically distanced) to help with the traffic flow inside.

Frequently **A**sked **Q**uestions



If you have any more questions or
you need further clarification
please email info@occweb.org

Will there be children's ministry?

Although OCCKids won't be running at this time, kids are welcome! They'll sit with their parents and we will be working to make the service family-friendly with activities to keep the kids engaged. Enjoy this awesome opportunity to worship as a family!

Will there be singing?

At this time, Health Unit guidelines state that we can't have congregational singing. Our worship team will be leading through a mix of video-led worship, live instrumental worship or in-person worship band singing behind plexiglass (it'll be weird for a minute and then we'll be okay). Just because we can't sing doesn't mean we can't worship! Bring a hand-held percussion instrument or some ribbons and come ready to clap, move, reflect, kneel, bow your head in prayer or raise your hands in worship to our God as the music is played by the worship team.

How long will the service be?

The service will start at 10 am and be 45-50 minutes in length.

Do I need to wear a mask?

We're following the guidelines set by the Simcoe Muskoka Health Unit which state masks are mandatory for all those who enter the building for Sunday gatherings. Please bring a mask with you. We have a limited supply for those who do not have one.

Will coffee be served?

We won't be able to serve coffee/tea at the present time.

What if I'm not feeling well or don't feel comfortable attending?

We'll continue to offer a video service online and we encourage you to engage and stay connected that way.

What if someone who attended contracts Covid-19?

We'll be transparent. We won't disclose the name of the individual for privacy reasons but we will inform you someone tested positive. Our service registration tool will allow us to directly contact every person who attended a particular service.

What are the screening questions?

Be sure to review the screening questions when you register for the service. If you, or someone you have been with, is displaying these symptoms please join us via the online resources at home. The Health Unit advises people to self-isolate if they exhibit symptoms of fever, chills, new or worsening cough, shortness of breath, sore throat, difficulty swallowing, loss of smell or taste, runny nose, congestion not related to seasonal allergies, unexplained muscle aches, barking cough, pink eye, unexplained headache, digestive issues, vomiting, diarrhea, stomach pain OR if you they have been in close contact with someone who was sick or is a confirmed case of COVID-19 in the past 14 days.